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Attorney Docket No. 20558-011

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS: *Skuriat et al.*
SERIAL NUMBER: 09/540,648 EXAMINER: Sally Shih
FILING DATE: March 31, 2000 ART UNIT: 3624
FOR: METHOD AND SYSTEM FOR MEASURING TRADE MANAGEMENT
PERFORMANCE

Mail Stop Amendment
Commissioner for Patents
P.O. Box. 1450
Alexandria, VA 22313-1450

AMENDMENT B

AND RESPONSE TO OFFICE ACTION MAILED MAY 4, 2004

A. Introductory Comments

This document is filed in response to the Office Action mailed May 4, 2004. Applicants enclose herewith a Petition for a three-month extension of time pursuant to 37 C.F.R. §1.136(a) and a \$980 check as required by 37 C.F.R. §1.17(a)(3). With this extension of time, the present Amendment and Response would be due on November 4, 2004. The Amendments to the Claims section begins on page 2 and the Remarks section begins on page 7.

Please amend the above-identified application as follows:

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